

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Doreen Lynn Galli

Examiner: Kang, Insun

Application No.: 09/870,223

Art Unit: 2193 / Conf. # 8092

Filing Date: 05/30/2001

Docket No. **RSW920010033US1**

For: **METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN
INTERACTIVE VOICE RESPONSE SYSTEM**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

OFFICE ACTION RESPONSE

Sir:

This communication is in response to the Final Office Action mailed November 12, 2008.